

CUSTOMER FEEDBACK FORM

Introduction

In line with our customer process, we ask that our customers complete this short feedback form, so we feed this back into our business.

Any feedback you have – either positive or negative – is important to be captured so we can ensure continuous improvement.

Please complete and return this to the installer or info@ashdown-roofing.co.uk

Customer name:									
Address:									
Date:									
How likely are you to recommend us to your friends and family?									
Very unlikely likely								Very	
1	2	3	4	5	6	7	8	9	10
How satisfied were you with the following:									
Satisfied		Very unsatisfied				Very			
Responsiveness to your enquiries					1	2	3	4	5
Courteousness of our staff					1	2	3	4	5
Communication throughout the installation					1	2	3	4	5



Please provide any other feedback that will be helpful to us: